

Our Privacy Policy

What information do we collect?

- We collect information from you when you register on our site, place an order, subscribe to our newsletter, respond to a survey, or fill out a form.
- When ordering or registering on our site, as appropriate, you may be asked to enter your name, e-mail address, mailing address, phone number or credit card information.
- You may, however, visit our site anonymously.
- If you use our energy management and analytic software applications, we may collect information pertaining to your location; electricity consumption; the manner in which you use our applications (including log-in, log-out, navigation, browsing, page views, time on page, etc.); your settings; your response to our push notifications; property profile; use of tips; and accumulation and redemption of rewards.

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- To personalize and enhance the user experience. Your information helps us to better respond to your individual needs and the needs of other users.
- To improve our applications and our website. We continually strive to improve our applications and website offerings based on the information and feedback we receive from users.
- To improve customer service. Your information helps us to more effectively respond to customer service requests and support needs.
- To process transactions. Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the requested service, product, or application.
- To administer contests, promotions, surveys or other site features.
- To send periodic emails. The email address you provide for order processing may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.

How do we protect your information?

- We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.
- We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our payment gateway provider's database only to be accessible by those authorized with special access rights to such systems, and who are required to keep the information confidential.
- After a transaction, your private information (e.g., credit cards information) will not be kept on file for more than 60 days.
- We will comply with all applicable federal and state privacy laws.

Do we use cookies?

- We may. Cookies are small files that a site or service provider transfers to your computer's hard drive through your Web browser (if you allow it to do so) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information
- Use of cookies may help us remember and process the items your request, understand and save your preferences for future visits, keep track of advertisements, and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding how our site is used by visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business and your experience with our site.
- If you prefer, you can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies via your browser settings. Like most websites, if you turn your cookies off, some of our services may not function properly. However, you can still place orders over the telephone or by contacting customer service.

Do we disclose any information to outside parties?

- We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

- Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Scope

- This online privacy policy applies only to information collected through our website and not to information collected offline.
- If you create an account with us, other terms, conditions and policies pertaining to privacy may be included in our terms of use or end-user license agreement.

Your Consent

- By using our site, you consent to our online privacy policy. To opt out of any implementation of our site analytics, please email support@metergenius.com with the subject line "opt out."

Changes to our Privacy Policy

- If we decide to change our privacy policy, we will post those changes on this page.